

Product and service offering



Products and Features

- **Jadu CMS/Galaxies:** A Cloud/SaaS based CMS Solution tailored to local government making it easy to build, deploy and manage a council website or intranet.
- **Jadu XFP:** a powerful, secure and flexible eForms solution that provides non-technical tools to build online forms helping the community transact with council
- **Integrations Hub:** providing integrations through intelligent API adapters to leading cloud and back office systems helping council to improve both efficiency and customer service.
- **Data capture & Website analytics:** access to google analytics and forms data track usage and make informed decisions.

Hosting and Security

- Up to **3 websites** for your council to best support the local and diverse needs of all councils.
- **Security-Socket Layer (SSL)** included across your council primary domains helping keep data and transactions safe.
- Domestic **Web Hosting** with **AWS** guaranteeing 99.9% uptime and optimal browsing speed improving staff and the communities online experience.
- **Back-up and mirrored hosting with AWS:** for emergency arrangements and back-up recovery.

Continually updated

- **Upgrades and enhancements:** continuous releases with fortnightly patches, upgrades and enhancements to keep your website working its best.
- **Monitoring:** System monitoring from our service provider.

Helpdesk & Support

- **LGAQ Digital Services:** in-house or over the phone advice and guidance helping council to get the best out of their digital platforms
- **Helpdesk Support:** Telephone and online technical support to troubleshoot any issues helping ensure officers have the support they need.

