

Who we are

The Local Government Association of Queensland (LGAQ) is the **peak body** for Queensland's 77 local governments

Vision

Create better councils and better communities across Queensland

Business Principle

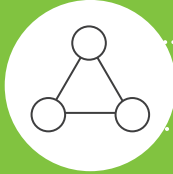
We are entirely **member oriented** and operate through a **customer franchise model**



Goal

Best imaginable organisation and our members' strategic partner of choice

Mission



Connect



Innovate



Achieve

Strategies

**Digital, Customised and Data Driven**



Leading and assisting the digitisation of councils and the LGAQ. Delivering a real time, single customer view.

**Connectivity**



Linking councils to their community, business, **other levels of government**, each other and the LGAQ in the most contemporary manner.



**Innovation Culture**

Creating an innovation culture that nurtures, develops, challenges and creates value on behalf of the LGAQ and councils.



**Future Proof**

Delivering sustainable solutions that enable the LGAQ and councils to adapt and respond to contemporary business needs and an ever changing environment.

Culture

At our core we are **authentic** and conduct ourselves with **integrity** to maintain our reputation as **trusted advisors**. As a team we **trust, collaborate** with and **inspire** each other. **Above all else we care.**

Success Measures



Financial Performance and Balance Sheet



Member Loyalty Survey



Staff Engagement Pulse Survey