LGAQ EVENTS CANCELLATION POLICY TERMS AND CONDITIONS

Cancellations must be notified in writing to Nicole Johnson on email Nicole_Johnson@lgaq.asn.au. In order to receive a full refund, cancellations must be received five working days prior to the commencement of the event.

We regret that if such notice is not possible, there will be a 50% charge for cancellations received within five (5) working days of the conference. If no cancellation notice is received, we regret that full payment will apply.

LGAQ PRIVACY NOTICE

Your personal information in the registration form is being collected by LGAQ for use by it for the purposes of:
(a) processing your registration;
(b) keeping you informed of upcoming events;
(c) direct marketing of the products and services of LGAQ to you; and
(d) enhancing and developing LGAQ’s relationship with you.

Personal information is information or an opinion about an identified individual, or an individual who is reasonably identifiable:-
(a) whether the information or opinion is true or not; and
(b) whether the information or opinion is recorded in a material form or not.

At each conference, LGAQ distributes a list detailing the name, organisation (if applicable) and contact details of each registered attendee to the conference sponsors and exhibitors for use by them for the purpose of them conducting research with, and direct marketing their products and services to, you.

If you do NOT wish your personal information to be made available to conference sponsors and exhibitors, you need to mark the “I do not consent” boxes in the privacy section on the registration form. If you do not mark that box, your personal information will be provided to them so that they can conduct research with, and direct market their products and services to, you.

All personal information provided to LGAQ will be dealt with in accordance with the Australian Privacy Principles and the Privacy Act 1988 (Cwlth).

LGAQ’s Privacy Policy contains information about how you may access your personal information that is held by LGAQ and seek the correction of such information. LGAQ’s privacy policy also contains information about how you may complain about a breach by LGAQ of the Australian Privacy Principles, or a registered APP Code (if any) that binds LGAQ, and how LGAQ will deal with such a complaint.
If you/or the person completing your registration have any enquiries about LGAQ’s Privacy Policy or how your personal information may be used, please contact – Nicole Johnson, LGAQ, PO Box 2230, Fortitude Valley BC Qld 4006 or Ph 1300 542 700.